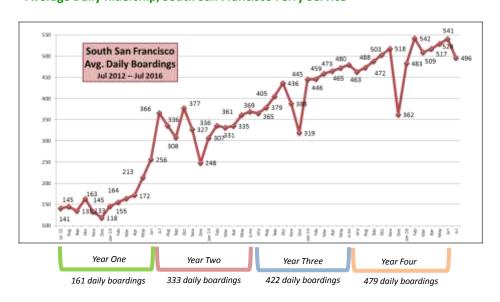


#### WATER EMERGENCY TRANSPORTATION AUTHORITY

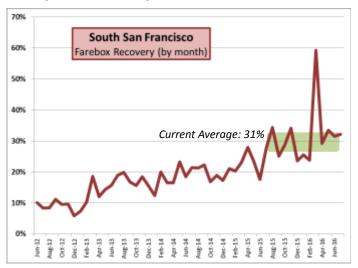
# Average Daily Ridership, South San Francisco Ferry Service



2

#### WATER EMERGENCY TRANSPORTATION AUTHORITY

#### **Average Monthly Farebox Recovery**



3

#### WATER EMERGENCY TRANSPORTATION AUTHORITY

# **Regional Measure 2 Program: Performance Criteria**

 Project has two years of ramp up and must reach threshold farebox recovery by the third year

Service Type	Ferry	Rail	Bus
Peak Service	40%	35%	30%
All Day Service	30%	25%	20%
Owl Service	N/A	N/A	10%

- Services that do not meet above thresholds in Year 3 must complete a Corrective Action Plan and submit to MTC for approval
- Ferry services are evaluated as individual routes, and not part of a larger system or program of services

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#### **WETA Board Ridership Development Actions**

#### WATER EMERGENCY TRANSPORTATION AUTHORITY

# July 2012

· South San Francisco Ferry service begins

# April 2013

- · Ridership enhancement program
- · Additional evening trip, adjustment to peak schedule
- Rider and Commuter surveys
- Midday service
- Marketing enhancements
- Increase of \$228,000 annual operating expense

# November 2013

- · Status report
- · Follow up surveys



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#### **WETA Board Ridership Development Actions**

#### WATER EMERGENCY TRANSPORTATION AUTHORITY

# May 2014

- · Made permanent April 2013 schedule changes
- Employee Transportation Coordinator events

# September 2014

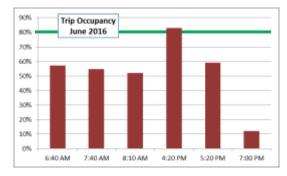
- Fare program adoption
- Increased fare by 6%

# October 2014

 Systemwide onboard passenger survey

# April 2015

- · Summer schedule
- · Modified evening departure



6

#### **WETA Board Ridership Development Actions**

#### WATER EMERGENCY TRANSPORTATION AUTHORITY

#### September 2015

• WETA submits MTC Corrective Action Plan

#### MTC Corrective Action Plan - September 2015

- 1. Monitor and adjust service to maintain ridership growth
- 2. Continue outreach to South San Francisco employers
- 3. Encourage modification and expansion of connecting shuttle program
- 4. Continue midday excursion trips to San Francisco
- 5. Interline crews and vessels
- Work with MTC to modify Regional Measure 2 performance criteria for WETA Ferry Program

#### Proposed modification 1

Extend ramp-up period for ferry capital projects from 3 years to 10-14 years

#### Proposed modification 2

Evaluate WETA services as a system rather than individual, independent services

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#### **WETA Board Ridership Development Actions**

#### WATER EMERGENCY TRANSPORTATION AUTHORITY

#### September 2015

WETA submits MTC Corrective Action Plan

# Fall 2015

- Letters of support from South San Francisco ferry stakeholders
  - San Mateo Transportation Authority
  - · SAMCEDA, Bay Area Council
  - Commute.org
  - · City of South San Francisco
  - · City of Alameda
  - Master's Mate's & Pilots
  - Supervisor Pine

# May 2016

 MTC extends ramp-up period to June 2019

#### June 2016

Service hits 541 average daily boardings



# WATER EMERGENCY TRANSPORTATION AUTHORITY

# **Upcoming South San Francisco Development**

No.	Project N					Open by	
1	Genentec	3.5 million square feet of					
2	Britannia Offi	Office/Commercial space currently					
3	Marriott F						
4	Terrabay :	Source: City of South San Francisco					
5	213-221 East Grand Ave	Office R&D, 9-story building, 6.2 acre site	291,000	ARE-SF No 21	Approved December 2008,	2018	
6	494 Forbe	2.5 million square feet of					
7	Britannia	Office/Commercial space					
8	Gateway I	anticipated in Oyster Point					
9	850-900 G Source: City of South San Francisco						
10	BioMed Realty	Office R&D, 24-story buildings	262,287	BMR	Draft EIR Completed	2025	
11	Oyster Point Specific Plan	Office/R&D, 82 acres	2,300,000	SKS Investments	Approved March 2011, 20- year Development Agreement	2031	
						9	

